#### managing your rental home 12 steps to successfully

WILLIE A GALLEGOS REAL ESTATE BROKER #01206680

## WHO AM I? THE REAL ESTATE CONNECTION

- BROKER OWNER OF THE REAL ESTATE CONNECTION/TREC
   VIRTUAL PROPERTY MANAGEMENT
- REAL ESTATE BROKER
- NOTARY
- COACH/TRAINER
- AUTHOR
- REAL ESTATE INVESTOR
- **OVER 25 YEARS IN BUSINESS**



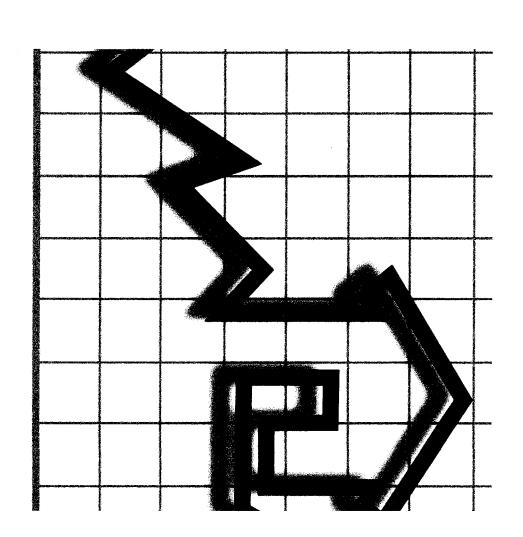
#### WHO ARE YOU? THE REAL ESTATE CONNECTION

- YOU ARE ONE OF OVER 20,000 LANDLORDS WHO OWN A RENTAL PROPERTY.
- ABOUT 95% OF YOU OWN 1 RENTAL PROPERTY
- 5% OWN 2 OR MORE RENTAL PROPERTIES
- MINIMUM RESOURCE TO MANAGE PROPERTIES
- YOU ARE A BUSINESS OWNER/ INVETORS



# WHAT SHOULD I DO THE REAL ESTATE CONNECTION

- SFR VS MULTI-FAMILY
- HISTORIC CYCLE IN REAL ESTATE IS 12 YEARS
- MOST INVESTMENTS EXPERIENCE 3-5% APPRECIATION
- LONG TERM INVESTMENTS 1-5 YEARS
- INVESTMENT STRATEGIES RESIDUAL AND APPRECIATION
- TAX ADVANTAGES AND DISADVANTAGES



#### INVESTMENT OPTIONS THE REAL ESTATE CONNECTION

- RETIREMENT PLANS
- STOCKS
- MUTUAL FUNDS
- IRA
- 401K
- ANNUITIES
- CERTIFICATE OF DEPOSITS
- GOLD
- BITCOIN



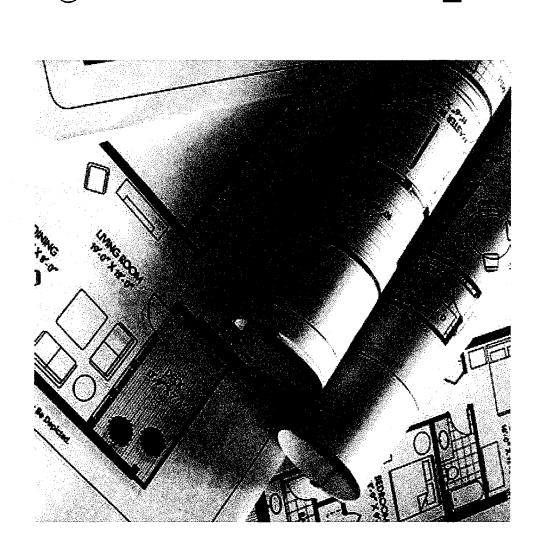
#### STEP 1

- PRESENT A PROPERTY THAT IS AT LEAST SLIGHTLY ABVOVE AVERAGE.
- AS A INVESTOR MYSELF I WANT TO MAXIMIZE MY ROI
- WITH OWNERS/TENANTS
- MINIMIZE TIME AND COST



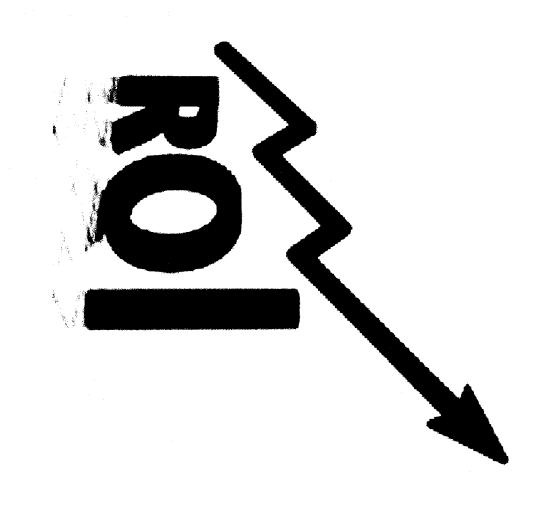
## PRESENTATION BEGIN WITH REHAB THE REAL ESTATE CONNECTION

- PAINT
- FLOORING
- LIGHTS
- KITCHEN COUNTERS
- KITCHEN CABINETS
- KITCHEN APPLIANCES
- BATHROOM VANITY
- SHOWER/TUB
- **BATH & KITCHEN FIXTURES**
- YARDS / LANDSCAPING (LOW IRRIGATION YARDS)



#### 3 REASONS WHY REHAB MATTERS THE REAL ESTATE CONNECTION

- FOR \$1 INVESTED IN REHAB, YOU GET BACK \$1.50-\$2.00 INCREASE IN RENTS
- I.E A \$20,000 INVESTMENT ( NEW FLOORING, BASEBOARDS, PAINT, HARDWARE, FIXTURES AND APPLIANCES) CAN EQUATE TO A ADDITIONAL \$300-\$400 PER MONTH IN RENT WITH A RETURN IN 5 YEARS
- YOU WILL ADD VALUE TO THE PROPERTY THAT THE TEANT WILL CARE FOR
- YOU WILL ALWAYS ATTRACT A QUALITY LOMNG TERM TENANT



## STEP 2 MARKETING STRATEGY

- START WITH A RENTAL ANALYSIS
- BASE YOUR PRICE ON "ACTUAL AND NOT "ASKING"
- ADJUST PRICE BASED ON SEASON
- MAKE ADJUSTMENTS ACCORDINGLY



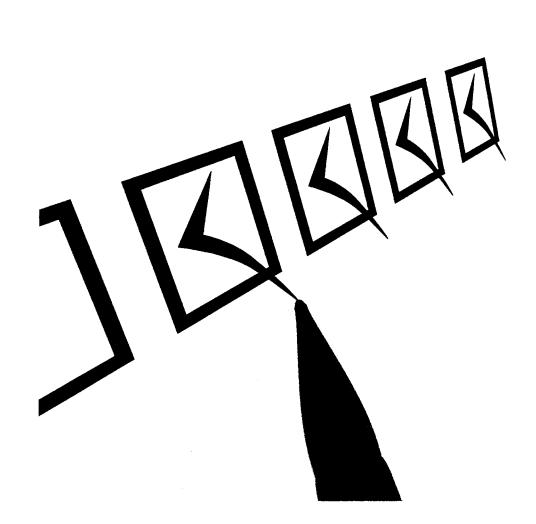
#### YOUR RENTAL PRICE HAS NOTHING TO DO WITH: THE REAL ESTATE CONNECTION

- ZILLOW AND OTHER ONLINE RESOURCES
- YOUR MORTGAGE
- YOUR EXPENSES
- DEPRECIATION OF YOUR HOME
- FRIENDS OR FAMILY
- 3RD PARTY THAT IS NOT SUPPORTED BY YOUR LOCAL MARKET



#### PRESENTATION PRE-MOVE IN AND MOVE OUT CHECK LIST THE REAL ESTATE CONNECTION

- 32 ITEMS CHECK LIST
- PROPERTY INSPECTION SOFTWARE
- MOVE IN / MOVE OUT INSPECTION REPORT
- ANNUAL INSPECTION REPORT
- AVAILABLE UPON REQUEST



## PROMOTION OF YOUR PROPERTY THE REAL ESTATE CONNECTION

- NATIONWIDE PROMOTION
- ONLINE / OFFLINE
- 100'S OF REAL ESTATE & RENTAL WEBSITES
- SOCIAL MEDIA
- PROFESSIONAL PHOTOS/VIDEOS
- YARD SIGN
- DIRECT MAIL
- YARD SIGN
- WORKING 7 DAYS A WEEK /24 HOURS A DAY



## STEP 3 PETS FRIENDLY?

- GREATER POOL OF APPLICANTS
- MORE PROFIT
- LONGER TENANCY
- PET AGREEMENT AND DEPOSIT (NON SERVICE ANIMAL)
- DOCUMENTATION OF SHOTS AND ADDITIONAL INSURED



#### THE REAL ESTATE CONNECTION STEP 4 SCREENING

- MINIMUM CREDIT SCORE
- INCOME
- BACKGROUND CHECK
- RENTAL HISTORY
- NUMBER OF PEOPLE
- INTENTION OF STAY
- MEET ONE-ONE
- FOLLOW ALL LOCAL AND FEDERAL/ STATE HOUSING LAWS





**PRE-SCREEN** 



REQUIRE A RENTAL APPLICATION



CALL EMPLOYER REFERENCES





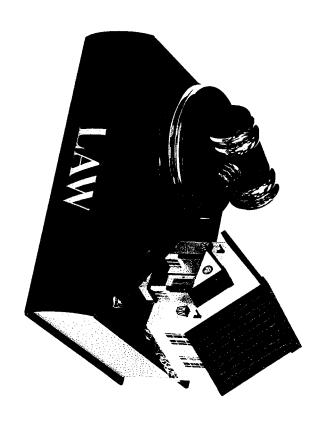
**CALL PRIOR LANDLORDS** 



ACCEPT OR DENY TENANT

## 7 MOST COMMON LAWSUITS AGAINST LANDLORDS THE REAL ESTATE CONNECTION

- ADVERTISEMENT
- IMPROPER DENYING OF AN APPLICANT
- IMPROPER HANDLING OF SERVICE/ COMFORT ANIMALS
- MPROPER SERVICE OF RENT INCREASE
- IMPROPER ENTRY OF HOME
- MPROPER RETURN OF DEPOSIT



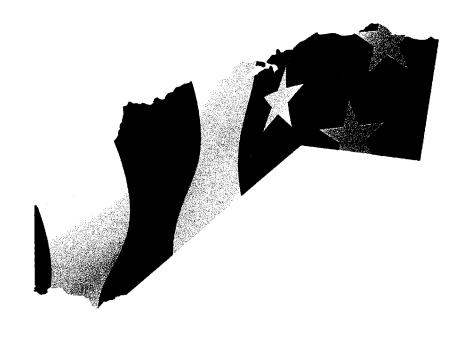
# STEP 5 PUT IT ALL IN WRITING

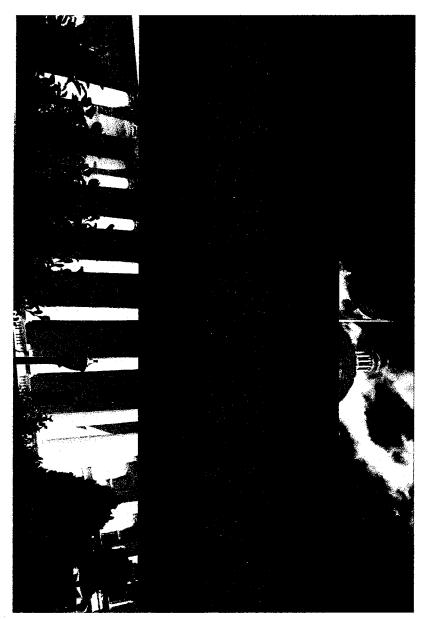
- 1 YEAR AGREEMENTS
- RESPONSIBILITIES
- SERVICES INCLUDING
- RENTERS INSURANCE
- USE CORRECT DOCUMENTS
- **TENANT HANDBOOK**
- ONE-ONE MEETING



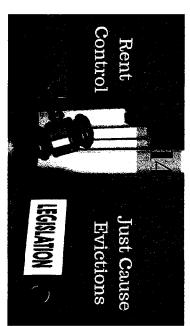
# **AB 1482 RENT CONTROL**

- WHAT: STATEWIDE RENT CONTROL
- WHO: FOR ALL RENTAL PROPERTIES (LEGISLATIONS CHANGES CHECK FOR CURRENT UPDATES)
- NO ANNUAL RENT INCREASE
  GREATER THAN 5% CPI INCREASE
- CANNOT GIVE A TENANT NOTICE WITHOUT "CAUSE." THIS INCLUDES NONPAYMENT OF RENT, SELLING THE HOME OR MOVING BACK INTO THE HOME









#### STEP 6 PAY THE DEPOSITS THE REAL ESTATE CONNECTION

- SFR AND 2-4 UNITS = 1 MONTHS RENT
- MORE THAN 5 UNITS = 1/2 MONTHS RENT
- CREDIT ISSUES = 2 MONTHS RENT OR MORE
- FURNISHED = 2 MONTHS RENT
- PET FEE IS NOT A DEPOSIT
- NEVER LET A TENANT SAY DURING THE LAST MONTH, "USE MY DEPOSIT FOR MY LAST MONTHS RENT."



## STEP 7 PROMPT WITH MAINTENANCE REQUEST THE REAL ESTATE CONNECTION

- DETERMINE RESPONSIBILITY (LEASE)
- COMMUNICATE WITH TENANT
- SCHEDULE VENDOR PROMPTLY
- VENDORS AGREEMENT
- SET ASIDE ONE MONTH RENT EACH YEAR FOR REPAIRS, MAINTENANCE AND REHAB

#### MAINTENANCE REQUESTS

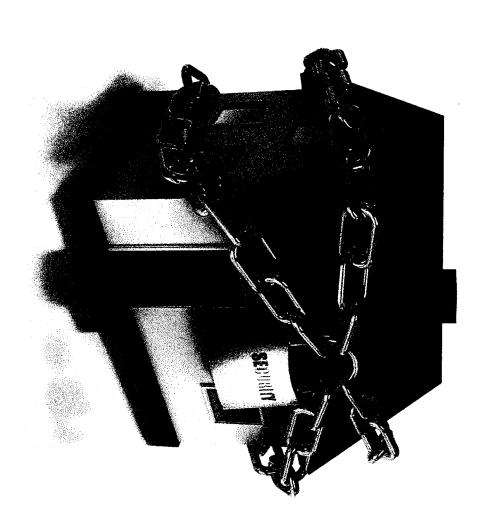
#### STEP 8 PROBE REGULARY

- MOVE INSPECTION
- ANNUAL INSPECTION
- WRITE INSPECTION INTO LEASE
- 1-2 TIMES YEARLY
- UNAUTHORIZED OCCUPANTS AND PETS
- DEFERRED MAINTENANCE (FILTER, SMOKE DETECTOR AND CRABON MONOXIDE DETECTORS)
- MOVE OUT INSPECTION
- FOLLOW ALL LEASE "TERMS AND CONDITIONS" AND LOCAL, FEDERAL AND STATE RENTAL GUIDELINES



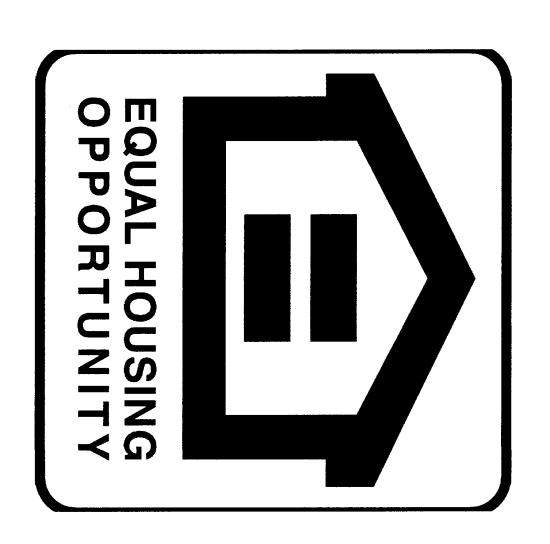
## STEP 9 PROTECT YOURSELF

- RENTERS INSURANCE
- LANDLORD POLICY
- UMBRELLA INSURANCE (MINIMUM \$1,000,000)
- CONSULT WITH A LEGAL
   PROFESSIONAL ON HOW TO
   HOLD TITLE AND ACCOUNTING



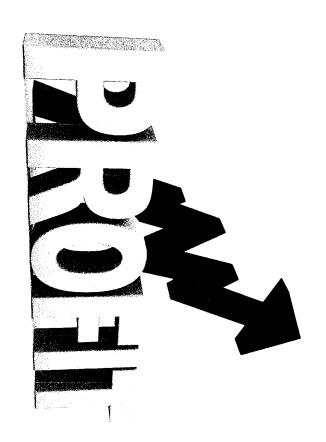
# STEP 10 UNDERSTAND VIOLATIONS OF FAIR HOUSING THE REAL ESTATE CONNECTION

- SAFE
- WALK TO SCHOOL
- MASTER BEDROOM
- FAMILY COMMUNITY
- MOTHER IN LAW SUITE
- WALK IN CLOSET
- NEAR CHURCH
- PRIVATE COMMUNITY
- EXCLUSIVE
- BACHELOR APARTMENT
- 1ST TIME OFFENSE \$16,000



## STEP 11 PROFIT IS NOT A DIRTY WORD TAX ADVANTAGES THE REAL ESTATE CONNECTION

- REPAIRS
- INSURANCE
- MANAGEMENT FEES
- TRAVEL EXPENSES
- UTILITIES H.O.A
- DEPRECIATION
- PROPERTY TAXES
- MORTGAGE INTEREST
- LANDSCAPE/GARDENING
- **ADVERTISING**
- LEGAL
- HOME OFFICE



#### STEP 12 WHY IT MIGHT MAKE SENSE TO CONSIDER SELLING THE REAL ESTATE CONNECTION

- HIGHER CAP RATE
- STABILIZED STABILIZED
- CHANGE IN GEOGRAPHY
- CHANGE IN PARTNERSHIP
- NO DEPRECIATION
- STRATEGIZED YOUR INVESTMENT PORTFOLIO



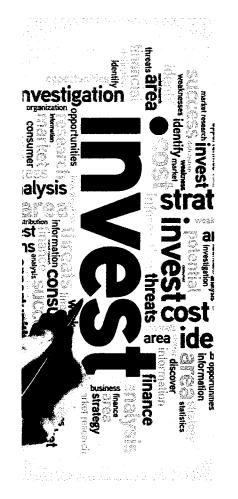
## DO I PAY THE TAXES OR 1031 EXCHANGE? THE REAL ESTATE CONNECTION

- DEFFER YOUR GAIN
- MOVE UP TO PROPERTIES THAT HAVE A BETTER ROI
- INCREASE YOUR PORTFOLIO
- DIVERSIFY



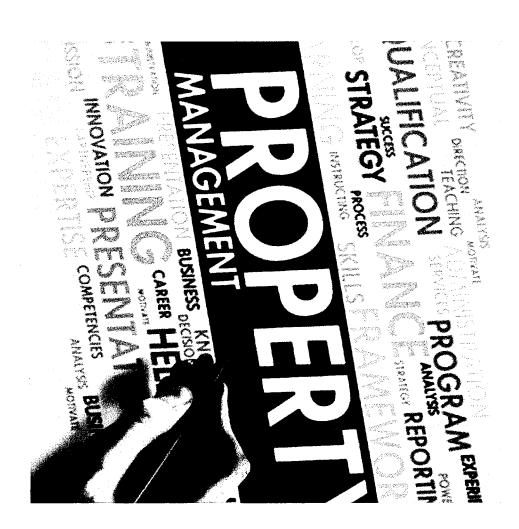
## ONE INVESTOR TO ANOTHER

- I AM ALSO A INVESTOR WITH A INVESTMENT PORTFOLIO
- I HAVE BEEN INVESTING FOR OVER 25 YEARS
- MY PORTFOLIO RANGES FROM SFR,MULTI,COMMERCIAL, VACANT LOTS, MOBILE HOMES AND AIRBNB PROPERTIES
- DIFFERENCE MAKES A



#### PROPERTY MANAGERS ALWAYS MAKES YOU MONEY! THE REAL ESTATE CONNECTION

- **OPTIMAL RENT**
- MINIMUM VACANCY
- IDEAL TENANTS
- ENFORCE LEASE
- TIMELY RENT PAY OUTS
- RELIABLE AND AFFORDABLE VENDORS
- UNDERSTANDING OF LOCAL, FEDERAL AND STATE RENTAL LAWS



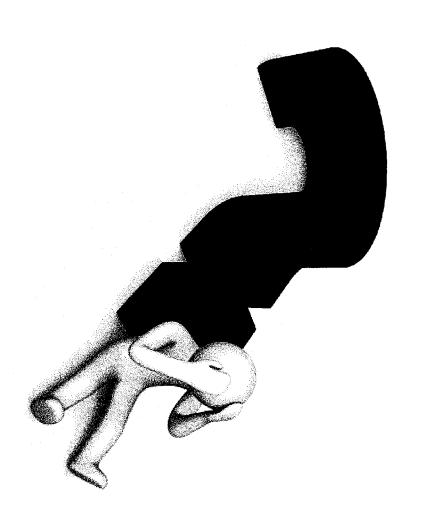
# HOW DO YOU RANK AS A LANDLORD? USE OUR QUICK GUIDE THE REAL ESTATE CONNECTION

- IS YOUR HOME AT LEAST "SLIGHTLY ABOVE AVERAGE?" YES OR NO
- IS YOUR TENANT ON A 12 MONTH LEASE? YES OR NO
- IS EVERY TENANT OVER THE AGE OF 18? ON THE LEASE YES OR NO
- IS YOUR LEASE COMPLIANT FOR YOUR AREA? YES OR NO
- IS YOUR LEASE WITHIN A \$100 OF FAIR MARKET RENTS? YES OR NO
- DOES YOUR TENANT PRESENTLY HAVE RENTERS INSURANCE? YES OR NO
- ARE YOU INSPECTION THE HOME AT LEAST ONCE A YEAR? YES OR NO
- ARE YOU BUDGETING ONES MONTHS RENT FOR MAINTENANCE REPAIRS AND FUTURE REHAB? YES OR NO
- ARE YOU FAMILIAR WITH YOUR CITYS RENTAL ORDINANCE, FAIR HOUSING LAWS AND RENT CONTROL? YES OR NO
- IF YOU SCORE 8-10 CONGRATULATIONS IF YOU SCORE LOWER THAN A 7 THEN A PROPERTY MANAGER MAY BE THE BEST OPTION FOR YOU.



## PROPERTY MANAGEMENT SERVICES THE REAL ESTATE CONNECTION

 NEED SOME PROFESSIONAL ASSISTANCE ALWAYS FEEL FREE TO ALL 866.614.6258 OR EMAIL TRECONLINE@GMAIL.COM



#### 5easystepsbook.info Author Willie A Gallegos

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#### 10 MOST COMMON LAWSUITS AGAINST LANDLORDS

- 1. Improper Tenant Screenings
- 2. Improper Denying of Applicant
- 3. Improper Handling of Service/Comfort Animals
- 4. Improper Handling of Smoke and CO Alarms (Must Include Addendum)
- 5. Improper Handling of Bedbugs (Must Include Addendum)
- 6. Improper handling of mold issue (Must Include Addendum)
- 7. Improper Service of Rent Increase (Must follow RRIDRO Requirements)
- 8. Improper Entry Into Homes
- 9. Improper Move-Out Procedure
- 10. Improper Deposit Return

The Real Estate Connection Property Management 2348 W Whitendale Unit B Visalia CA 93277

> Phone: 559.799.1073 Office: 559.909.6300

> > HOURS Monday-Friday 9AM - 6PM